31 July 2026

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MISS FRANCES LEE DEWSON
165 HILL ST
MUSWELLBROOK NSW 2333

212VPS570A1160934_MU26_001 00460 E 3 916 S 302 I 603

Dear Frances

Your ANZ credit card has been closed

Account Type: ANZ First Free Days Visa
Account Number: 4564 6210 2893 6659

We're writing to let you know that your ANZ credit card has been closed.

Important information for you

If you have an outstanding balance, we'll keep sending you statements until the balance has been paid off. Please note that debits may still be processed to your credit card account after your credit card account has been closed. This can happen, for example, if a transaction has occurred but had not been processed, or if there is a transaction where authorisation is not needed, such as a recurring transaction or a transaction where systems are offline. These transactions can occur even if you paid your credit card account balance to zero. If this happens, you will have to repay those amounts, together with any related interest and fees.

Also, if you're registered for CardPay Direct, we'll continue this until the final payment is made.

If you have a balance in credit we'll credit another ANZ account or send you a cheque for the closing credit balance of the account (unless those funds have been remitted as unclaimed money in accordance with the law).

What you need to do

From now on, if your card number is your Customer Registration Number (CRN) then you won't be able to use it to access ANZ Internet Banking or ANZ Phone Banking for any other ANZ accounts. You should call us on 13 22 73 if you need to set up a new CRN.

You need to cancel all payment arrangements that are deducted from your account. It's important to do this now, because you may be liable for payment even if the account has been closed.

Please securely destroy your card(s) including any chip.

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